

UNIFIED



Verdugo System Quarterly Bulletin Fall 2009

Serving the cities of:

*Alhambra, Arcadia, Burbank,
Glendale, Monrovia, Montebello,
Monterey Park, Pasadena, San Gabriel, San
Marino, Sierra Madre and South Pasadena*

As Verdugo Dispatch celebrates its 30th anniversary, I am amazed at what has grown out of an idea. The thought of fire departments coming together for a common purpose, to improve the dispatching services and efficiency of the operations for all through combining resources, was absolutely visionary. We hear all the time that the fire service is stuck in tradition and that this prevents progress. I guess the Fire Chiefs of Burbank, Glendale and Pasadena did not buy into that thought process, which is fortunate for all of us today. We are now living the vision of three leaders who founded and implemented the idea of a joint dispatch center in our area. We thank each of them for their vision and leadership: Chief Curtis V. Reynolds of the Burbank Fire Department, Chief Allan R. Stone of the Glendale Fire Department, and Chief James H. Shern of the Pasadena Fire Department.

Over the past 30 years, there have been many technological innovations that have assisted Verdugo in its growth, but I believe the greatest benefit has occurred through improved relationships between local departments. When we think back on where the fire service was 30 years ago, it is hard to believe how far we have come. Thirty years ago, each agency operated on its own individual island, with little outside influence or contact. Three years ago, under the leadership and vision of Chris Gray (Glendale Fire Chief 2001 - 2007), Area C transitioned to the Unified Response Plan. The concept of 11 agencies operating as one, while maintaining their own individual identity, was viewed as progressive thinking. Today we take it for granted and all benefit from it.



Early Dispatcher Florence Lybar

There will continue to be growth and innovation to further improve the service we provide the communities in the Verdugo System as we look at products like Automatic Vehicle Locator (AVL) and Automatic Vehicle Routing & Recommendation (AVRR) systems. As these types of systems become more commonplace in the Fire Service, I still believe the most significant changes will come because of the relationships we have nurtured and developed. There are challenges that we all are currently facing, and it will be our willingness to work together that will pull each of our agencies through this difficult time.

Over the past several months, we have responded to many large and small incidents as one. This will continue to be the trend of the Verdugo System, as well as the Fire Service. As a dispatch center, we will continue to discuss and look for opportunities to implement ideas that are beneficial to each of our agencies. We owe that to the leaders that came before us and the leaders that will come after.

“We are made wise not by the recollection of our past, by the responsibility for our future.” – George Bernard Shaw

Harold D. Scoggins
Fire Chief
Area C Coordinator

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<http://www.Unified-Response.org>

Foothill Training Officers Update **by Battalion Chief Richard Beckman**

Ventilation Policy and Training

The Foothill Training Officers committee on ventilation is nearing completion of its mission to develop a ventilation policy and training program for all Area C departments. The final draft of this policy will be sent to all Chief Officers on November 1 for their review and input. The goal of the committee is to present this policy to each of the Area C Fire Chiefs in December for approval.

We are using the RIC policy training as the model for this program. The training for this policy will start with a classroom portion scheduled for January 13, 14, 15, 19, 20 and 21, 2010. This class will be centrally located so that all patches will be able to attend. Classes will be three hours, with a morning and afternoon session. We plan to use the same attendance schedule that we did with the RIC program, which means that one-quarter of the Area C units will be scheduled to attend each session. This will reduce the impact on Verdugo Dispatch.

The manipulative portion of this program will be a bit different than the RIC Program. Since this class is very truck company intensive, we will be having the manipulative sessions at three different locations. These locations will be West, South/Central and East. Members of the Ventilation Training Cadre will present each of these sessions. Unlike the RIC manipulative sessions, these drills will be all day, with companies scheduled to rotate throughout the day. The dates planned for these manipulative sessions are April 13, 14, 15, 19, 20 and 21, 2010.

This has been a two-year process that we hope will formalize the ventilation standards throughout Area C. I am hoping for an informative, exciting training program in 2010.

Fire Officer and Chief Officer Training

In case you haven't noticed, most of our local colleges have reduced or eliminated their offerings of Fire Officer and Chief Officer classes. The Foothill Training Officers have entered into an agreement to help continue the delivery of these classes in our area.

When classes were being cancelled due to funding, students in Area C suggested that they pay more than the college registration to make these classes happen. The community Colleges cannot do this, so the Foothill Training Officers stepped in to become the intermediary to make this happen.

Recently, San Gabriel offered the entire Chief Officer series. At first, these classes were handled like normal college classes. When they were being cut, this new system of using the Foothill Training Officers to help provide the classes began. Fire Management 2D and Fire Management 2E just finished at San Gabriel. Shortly, Alhambra Fire will be offering many Fire Officer and Chief Officer classes using this system. Please keep an eye out for the flyers for

these classes. The downside to our agencies is that since the classes cost more, the reimbursements for education will increase. The upside is that these classes will continue to be offered to our firefighters. This is only a stop-gap measure until the State finances get back into order. Until then, the classes need to go on, and the Foothill T.O.'s are doing what they can to ensure that they do.

Engine Boss Task Books

Recently, a concern arose about Captains taking engines out on strike teams who had all the classes that Area C requires for Engine Boss certification, but did not have their task book finished and signed off. The Foothill Training Officers were tasked with addressing this issue.

First, I want to begin by stating that currently, Engine Boss is a local agency certification. If an Area C Fire Chief states that a person is Engine Boss certified, then they are an Engine Boss. Secondly, I want to tell you that indications are coming down from the State that Engine Boss will soon be certified by our Area committee, and not locally. I am confident that when this bridge appears, Area C agencies will cross it with no problem.

In the mean time, a recommendation was made to the Foothill Fire Chiefs, who then reinforced that individuals who are certified as an Engine Boss need to have "All the Stuff." This means:

1. Pre-requisite certification (CICCS Fire Fighter 1)
2. Engine Boss Classes (Both CICCS and Area "C")
3. A fully completed task book

What all of this means to you, the firefighter in Area C, is:

- All Engine Bosses on your strike team have a standard level of training and experience.
- Get your Engine Boss certification NOW while it is still a local certification.
- While you are an Engineer or senior Firefighter, get your classes and get a task book initiated for signature on the next strike team while being mentored by your captain who is an Engine Boss.
- Use local wildland fire incidents to complete the 10 tasks in the Engine Boss task book that are wildland-specific.

I have been on the CICCS committee for Area C since its inception. I feel that we lead the State, as well as the County in our standards and diligence throughout our CICCS certification activity. I have been honored to "take out" strike teams of engines from our area whose education, skills and abilities are exemplary. I am sure that we will continue to provide responders who maintain this level of excellence. The goal is to come back alive, in one piece. Our rigorous Area C CICCS standards are the first step to doing this.

ALHAMBRA

Population: 89,171

Area: 7.62 sq.mi.

Assessed Value:
\$6,378,914,847



Alhambra Fire Marshal Retires After 30 Years of Service

A retirement dinner, attended by almost 200 people, was held on Friday, October 2 in honor of retiring Assistant Chief/Fire Marshal John Kabala, who leaves the City of Alhambra after 30 years of service.

Chief Kabala began his career with Alhambra at the Police Department, where he was hired as a Police Officer in 1980. Prior to that, he volunteered as a Fire Cadet with the Pasadena Fire Department and majored in Criminal Justice at California State University at Los Angeles.

After serving as a police officer, detective and field training officer for over eight years, Kabala transferred to the Fire Department, becoming its first Hazardous Materials Specialist. He was promoted to the position of Fire Marshal in 1992, reclassified to Division Chief in 1995, and then to Assistant Chief in 2008.

Chief Kabala supervised two Fire Prevention inspectors and trained several Firefighters in cause and origin investigation. His expertise and love of both fire and police aspects were perfectly combined in the job of Fire Marshal, allowing him to be involved in both aspects on a regular basis.

He was responsible for the incep-

tion and development of the San Gabriel Arson Task Force and for developing cooperative relationships with members of the U.S. Bureau of Alcohol, Tobacco, and Firearms. Chief Kabala is known for his sense of humor, storytelling, and for his ability to bridge communication and cooperation within all levels and disciplines of public safety.

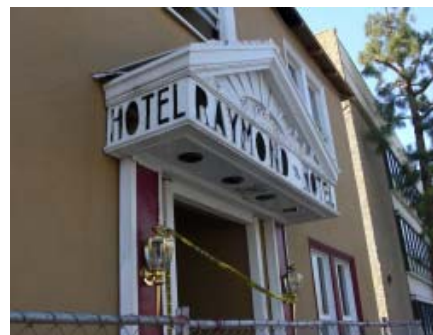
The retirement dinner, which was held at Almansor Golf Course in Alhambra, featured many humorous moments, including Alhambra Battalion Chief Tom Phelps' "Top Ten Reasons Why Chief Kabala Will Never Really Retire," and Chief Kabala saying that his first day of not working would be spent on a "retirement ride-along" which would include a trip to Costco and Albertson's Supermarkets.

Chief Kabala is looking forward to spending more time with his wife and two sons. Congratulations to Chief Kabala and best wishes for a happy retirement!

Historical Hotel Apartment Guttled By Fire

In the early evening of September 16, residents of the Raymond Hotel Apartments in Alhambra reported an electrical panel fire at the rear of their two-story building, located across the street from Alhambra Hospital.

Battalion Chief John Kabala arrived first on scene, and found that residents had used a portable fire extinguisher on the panel, but light smoke was still seen coming from the panel and from an attic vent above.



Engines 71, 73, 74 and Truck 71 arrived on scene, and began opening both interior and exterior walls, checking the attic for fire extension and pulling a pre-connect hose line to extinguish any remaining fire.

While looking for fire extension, both Engine 73 and Truck 71 personnel found a large amount of fire in the open attic space, and hose lines were immediately deployed. A second alarm and then a third-alarm assignment were requested, as the fire quickly spread. Tenants were immediately evacuated.

With the assistance of Monterey Park, San Gabriel, Pasadena and South Pasadena Fire units, knock-down of the fire occurred before midnight, and evacuees were assisted with gathering needed belongings and obtaining temporary shelter. No one was injured in the fire.

The two-story building, originally named The Raymond Hotel, was built in 1923 and was converted from a hotel to low-income living units in the late 1970's. The building was of wood-frame and stucco construction, and did not have fire sprinklers installed.

After a cause and origin investigation, it was determined that the fire was accidental/electrical in nature. The entire second floor of the structure will require re-building. The total dollar loss was estimated at approximately \$700,000.

Alhambra Fire Hosts Courses

In September and October 2009, the Alhambra Fire Department hosted a series of National Incident Management System classes, including ICS-300 and ICS-400. These classes were taught free of charge by representatives from the Office of Domestic Preparedness to area cities' personnel.

In order for local government agencies to be eligible for continued federal grant funding, the NIMS cri-

teria must be adopted and adhered to, and all personnel must be trained to an appropriate NIMS level.

The classes were held in the Community Room of the new Alhambra Civic Center Library and included management-level attendees from Alhambra and surrounding cities.

The Incident Command System 300 class covered intermediate command for expanding incidents. The 400 class was geared toward advanced in-

cident command and covered general staff concerns for more complex incidents.

All three of Alhambra's battalion chiefs also hosted & attended the NIMS/ICS 300/400 "Train the Trainer" course. This will allow them to train all other fire department personnel in NIMS 100, 200, 300 and 400 classes, which are slated to begin in November of this year.

ARCADIA

Population: 56,547

Area: 12.00 sq. mi.

Assessed Value:
\$9,405,086,754

Incidents

- Motorcycle accident in the 2500 block of South Baldwin Avenue: Crews found the driver of the motorcycle pinned underneath a parked vehicle and utilized air bags along with cribbing to lift the car off of the patient.



- Electrical fire in the 1400 block of South Baldwin Avenue: Upon arrival, crews found light smoke in the



structure with the automatic fire sprinkler system activated, and three patients, one of whom had sustained substantial burns to the face, chest and arms. The other two patients sustained smoke inhalation injuries.



- Structure fire in the 700 block of San Luis Rey Road. Upon arrival, fire crews found a well involved attic fire in a single story residence. Aggressive fire attack in the attic, in conjunction with coordinated vertical ventilation, kept the fire from spreading to the remainder of the structure.



- On August 28, Battalion 105 responded with E101, E52, E63, E74, and



E31 on an immediate need response as part of Strike Team XLC1204A to Angeles Crest and Clear Creek Ranger Station. In the course of the deployment, Strike Team 1204A fought fires of various types, performed fuel mitigation on structures, and performed structure triage and structure protection. On August 29, 1204A saw heavy fire while protecting the Clear Creek Ranger Station and the Big Tujunga Dam. While assigned to Crown Valley Structure Protection Group the next day, 1204A once again saw heavy fire in the Bootlegger Canyon area. On August 31, 1204A was assigned to Juniper Hills Structure Protection Group, and while conducting structure triage, San Gabriel E52 came upon a residential structure with a retired LACOFD member on hospice. E52 assisted the

family in evacuating the retired Firefighter to a safer area. Tuesday, September 1, E52 returned to the same residence and was informed by the family that their dad, the retired Firefighter, had passed away. The crew of E52 expressed their condolences and then proceeded to lower the residence flag to half-staff. Needless to say, the family was very moved by this respectful, classy gesture.

Training

This past quarter, the City of Arcadia Redevelopment Agency provided to the Arcadia Fire Department a large commercial structure that was due for demolition. Department mem-



bers received extensive training in interior operations, firefighter safety techniques, breaching of walls, and ventilation. This structure was unique in that it had several types of roofs, the majority of it arched truss. Each shift spent several days training in vertical ventilation techniques on several types of roofs.

In addition, over the last quarter, the Training Division completed a three and a half week training cadre



for new recruits. This cadre included basic hose lays, ground ladders, truck operations, and other essential suppression disciplines. Other training this past quarter included a multi-agency ventilation drill and a Regional Task Force US&R Drill.

New Recruit Firefighter

Arcadia Fire has a new member, Patrick Chidley, whose first day was May 10. Pat began his firefighting career with the Imperial County Fire Department, where he worked for three years. During his first few months with Arcadia, Pat was attending paramedic school. Pat is currently assigned to Engine 107A.



BURBANK

Population: 108,082

Area: 17.15 sq.mi.

Assessed Value:
\$15,441,793,226

Administration

The main focus of administration throughout this year has been to develop strategies to maintain operational effectiveness during the current budget crises being experienced statewide and nationally. This effort has been a collaboration between management, labor, and City administration to maintain the high level of emergency services provided to the community. The department has continued to research methods of providing

the highest level of service during fiscally austere times.

The months of July and August produced seasonally expected hot weather, resulting in some devastating wildfires. The Burbank Fire Department assisted the firefighting efforts during this month by sending resources to the Forks fire, Osito fire, Paradise fire, Canyon fire, Morris fire, Cottonwood fire, La Brea fire, Fillmore fire, and Station fire, utilizing an Assistance for Hire Agreement



with the U.S. Forest Service. This agreement has proven to be a beneficial tool in training personnel in the discipline of wildland firefighting.

During the month of September,



Firefighter/Paramedics Frank Quinones and Omid Kianersi successfully completed and graduated from the UCLA Daniel Freeman Paramedic Training Institute. As many of you know (especially Paramedics!), this training and successful graduation is no small accomplishment, requiring

dedication and perseverance. The department congratulates Frank and Omid on their graduation from Paramedic training and welcomes them to the program.

Fire Prevention

The Fire Prevention Bureau planned several events for this year’s Fire Prevention Week. Our annual



presentation on the Paseo Del Fuego, at the AMC walkway, provided excellent information to the dinner and movie crowds and our firefighters were there to meet and greet our residents as well as visitors to our downtown area. Our Disaster Volunteers and Lil Squirt are always the most popular and draw the crowds. This year we were also joined by the Children’s Burn Foundation and the Grossman Burn Center. Fire drills at our schools and local businesses stressed the prevention of fires at home and at work.

Our 4th of July fireworks display was a great success. We had zero spot



fires in the area below the launch site this year. There were few reports of illegal fireworks in Burbank. The Burbank Police had patrols out, as well as our volunteer Arson Watch, and confiscated a limited amount of illegal fireworks. There were no reports of injuries or damage caused by fireworks in Burbank.

Apparatus/Equipment Division

The apparatus division, working in concert with the Burbank Firefighter’s Muster and Historical Club, recently moved our turn of the century “Christie” motorized steamer. This vintage piece of equipment had been housed in the Police/Fire Museum at FD Headquarters. Recently, there has been a renewed interest in completing the restoration and making The Steamer “parade-worthy.” In an effort to facilitate this, the rig was moved to Fire Station 14, where it is hoped that many work parties will be assembled to complete the task. As you can see by the pictures, the tow truck operators were a bit perplexed when they first arrived to complete the move. We are hopeful that you will see the Christie in a parade near you in the not too distant future.



Emergency Services Division

All City departments will be par-

ticipating in the Great California Shakeout, “Duck, Cover, and Hold On” drill on October 15, followed by an evacuation drill which will include the use of Zone Wardens to conduct the building evacuation and accountability check.

During the past quarter, the Emergency Services Division has participated in numerous community events, such as the focus neighborhood “Back to School” picnic, Warner Bros Disaster Fair, National Night Out, and Lowe’s Safety Fair, among others.

Burbank Fire Community Disaster Volunteers (CDV) responded to an L.A. Sheriff’s Department request for CERT volunteers to assist at the Station Fire base camp. There was a constant flow of interested volunteers that devoted their time during various shifts to assist with any duty that was assigned. The stories about their experience were both educational and inspiring. A CDV after-action report and presentation was provided by the coordinator of the volunteer deployment.

Our CDV instructor cadre is in the process of completing a Community Emergency Response Team (CERT) class on October 17, to be held at our Fire Training Center.

The Emergency Services Division, with the cooperation from all City departments, continues to meet in an effort to revise the City’s current Hazard Mitigation Plan. Additionally, a city-wide Pandemic Response Guideline is being developed to address the current situation and future pandemic events.



UNIFIED RESPONSE	
Upcoming Deadlines	
Issue	Deadline
Winter 2010	Jan. 11
Spring 2010	Apr. 12
Summer 2010	July 8
Fall 2010	Oct. 11

GLENDALE

Population: 207,303

Area: 30.59 sq.mi.

Assessed Value:
\$21,778,967,359



House Fire

Glendale Fire Engine 27 was the first unit onscene at a reported house fire in the 2000 block of Chilton Drive on August 3, just after 10 p.m. Nine companies of Glendale and Burbank firefighters, three Rescue Ambulances, and the Arson Investigation Unit were directed by Glendale Battalion Chief Greg Fish.

Engine 27 reported fire showing on the second floor of a two-story residential structure. The Fire Captain verified all occupants were out of the structure. Firefighters quickly advanced hose lines to the front entrance of the house and mounted an aggressive attack on the second floor.

Next arriving units were given the assignments of ventilation, water supply and backup line for interior firefighters. Additional firefighting resources arrived on scene and were directed by the Incident Commander to coordinate Rapid Intervention and secondary search and salvage.

As firefighters advanced hose lines through the residential unit, they encountered a well involved fire on



the second floor and were challenged by low visibility and extreme temperatures. With a coordinated effort, firefighters contained the fire spread to the second floor of the house.

Working together, 36 members of the Glendale and Burbank Fire Departments contained and extinguished the challenging fire at 10:38 p.m. With no extension to the adjacent structures, extensive overhaul was performed by firefighters to confirm extinguishment of the structure and contents.

Two firefighters were injured during the incident. One received burns and the second suffered from smoke inhalation. Both were transported by fire department paramedics to a local hospital for evaluation and treatment.

The Incident Commander estimated \$100,000 damage to the structure and \$15,000 damage to contents.



Brush Fire Near Freeway

Fire companies from Glendale, Burbank, Pasadena, LA City, LA County, Alhambra and Montebello, along with one Glendale Fire Rescue Ambulance, a Glendale Water Tender, an OES Water Tender, three water-dropping helicopters, and the Glendale Arson Investigation Unit under the direction of Battalion Chief Anthony Arellanes responded to a brush fire on August 4 at 4:11 p.m. near the westbound 134 Freeway, east of the 2 Freeway.

The fire occurred along the urban interface area bordered by Glendale and Los Angeles City. Using automatic aid agreements with multiple agencies, the Glendale Fire Department worked under a Unified Com-

mand concept with Los Angeles Fire Department to coordinate strategies and efforts for rapid extinguishment of the fire. With the ambient temperature above normal and wind present, additional resources were requested by the Incident Commanders to assist firefighters with suppression efforts. Support included 10 additional engine companies, 3 water-dropping helicopters, 2 water tenders, and firefighting camp crews.

The Glendale Police Department assisted citizens in the involved area with a voluntary evacuation and provided traffic control to reduce unnecessary vehicle traffic to provide safe travel for responding emergency vehicles and evacuating citizens. It took fire department members onscene three hours to report a knockdown of the 60-acre brush fire.

Extensive overhaul duties were performed by Glendale and Los Angeles firefighters throughout the night, with full containment occurring at 7:30 a.m. on August 5. Glendale firefighters, with assistance from Los Angeles City Air Operations and Los Angeles County camp crews, continued to work the following day, extinguishing hot spots and flair-ups. There were no injuries to firefighters reported from the incident. There was no extension or damage to property in the area.



Station Fire

The 160,000 acre Station Fire began August 26 in the Angeles National Forest and was officially declared contained on October 16. Two LA County firefighters lost their lives when their vehicle overturned near the

fire. Backfires were set when portions of northern Glendale were in imminent danger, with the result that no structures were lost within city limits.



New Fire Captain

Congratulations to Craig Skidmore, who was promoted to Fire Captain at an Aug. 14 pinning ceremony held at Fire Station 21. Capt. Skidmore has been with the department 22 years, serving as a Firefighter and a Paramedic, as well as Awards Committee Chairman, Explorer Advisor, CPR Instructor, CERT Instructor, EMT Instructor, certified Hazardous Materials Specialist, and Urban Search & Rescue Technician, among other achievements.

EMS

The EMS Section continues to plan and prepare for the new BLS program that will be implemented by the end of the year. Due to the need for significant budget reductions, RA22 will be taken out of service and BLS units will be deployed at Stations 22 and 25 for staggered 12-hour shifts so BLS transport capability will be available 16.5 hours a day. A total of 20 EMT-certified Ambulance Operators will be hired on an hourly basis, 12 of whom will be assigned to A, B or C platoon schedules and the others will fill in as needed. An EMT Coordinator will also be hired. Verdugo will be adopting a tiered dispatching model for Glendale Fire when the program begins. Other fire departments in the area have expressed an interest in how this new program works out.

Discussion also continues about the possible ramifications of an expanded outbreak of the H1N1 virus this fall and winter. County public health sources indicate that there's been a steep increase in pediatric cases in recent weeks, with at least one fatality.

The City of Glendale, in cooperation with LA County Public Health, will be working to establish a POD (point of distribution) site for Nov. 3. The Civic Auditorium will be used to offer the seasonal flu vaccine and H1N1 vaccine to the community.



Training

Recent drills, meetings and training events include:

- Quarterly training on ventilation practices & techniques
- USAR continuing education
- Multi-agency MTZ drill
- After Action Report - Chilton Fire
- Annual OES Water Tender refresher training
- Cadet written exam, interviews
- Fire shelter tent refresher
- Quarterly training on MCI
- Preparations for Engineer Exam

MONROVIA

Population: 39,531

Area: 13.73 sq.mi.

Assessed Value:
\$3,793,213,193

Brush Fire Response

Like most fire departments within Area C, Monrovia has been very busy with brush fires, particularly the Station Fire, which hovered above the foothill communities for nearly two weeks. The feeling of impending doom weighed heavy on the community and many planning, preparedness and communication efforts took place.

First we had the OES Engine as well as Engine 101 assigned to the incident, then we placed B.C. Haberle into the command structure as an agency representative. The heli-spot located at Sawpit Dam was turned into the only fire retardant plant on the incident and you can image the aircraft volume flying in and out of the city each day.

At the height of the incident, the



Erickson sky cranes were making pick-ups every 9 minutes and dumped in excess of 80,000 gallons of retardant per day, according to air operations personnel.

The City of Monrovia held two Foothill City meetings in which the City Manager (or designee) and Fire Chief (or designee) from Monrovia, Arcadia, Bradbury, Duarte and Sierra Madre met to discuss a unified action plan pertaining to EOC activations, community notifications, and evacuation planning.

The Monrovia Community Notification System (reverse 911) was used six times to advise the residents of current fire information and our web site was updated about every 8



hours. As it turned out, the feeling of impending doom left and all of our planning and efforts led to a heightened level of readiness/preparedness if we are to ever experience a brush fire.

Prep for Centennial Celebration

Next year the Monrovia Fire Department turns 100 years old, so in celebration of this very special event plans are underway to bring in the centennial with style. The fire department and the City are cognizant of the budget issues facing the State and the nation, but we also believe that a unique event like a fire department centennial is worth some effort.

Thanks to the Monrovia Days Committee, we have a partner for the celebration as we marry the centennial with the Monrovia Days Parade. Next year's parade will feature the Monrovia Fire Department centennial celebration in addition to the activities that the community has come to enjoy. A work group has been set up within the department, spearheaded by FF/PM Ken Struckus and supported by many members of the department. Several meetings have been held and more discussion will take place as we begin to shape the events, looking back on 100 years of dedicated service to the community.

We have held two fundraiser events that have been very successful, and more are undoubtedly planned in the coming months, so any support you can give to the cause would be welcome. We are certainly interested in support from neighboring agencies and welcome any ideas that you might have, but more importantly we want

to get the word out that we are turning 100! Please spread the word and help us celebrate with style – and as always, give us a call with your thoughts, ideas and suggestions on how best to recognize 100 years of dedicated service. Finally, if your department is interested in participating in the parade and/or festivities that will follow, please give us a call!

Animal Rescue

At approximately 11:30 p.m. on Monday, July 20, E101 responded to a distress call at a single family dwelling in the foothills of Monrovia. After arriving on scene, E101 found a one-year-old black Labrador named Pearl whose head was stuck in a narrow hole between the house and a gate. Prior to fire department arrival, the family tried to pull and push Pearl out of her predicament but had no success. Pearl was short of breath and in obvious agony as the narrow hole was constricting her airway.

E101 began rescue efforts as Firefighter Michael Bailey retrieved Wesson oil to act as a lubricant and not to injure Pearl. Engineer Rob Vita grabbed a hammer and a chisel to start pounding the brick on the side of the house. Minutes passed by as attempts were made to free Pearl. At last, with one final push, Pearl was free and was able to breathe! Pearl suffered no injuries in this incident and E101 personnel smiled as they watched Pearl reunite with her owners. Days later, E101 stopped by to visit Pearl and give her a treat, which she gladly accepted.



Monrovia School District Partnership

The Fire Department EOC team has maintained contact with the Monrovia Unified School District (MUSD) and Red Cross in continued efforts to fully prepare for natural or man-made disasters. The in-service training that has been led by Monrovia Fire personnel has been instrumental in getting school district staff and management functions within their EOC current, following the NIMS standard. This training was put to the test with the recent Station Fire, as constant communication and updates with the School District were made and action plans were perfected in the event of community evacuations. Fortunately, no evacuations were ordered, but we are certainly better prepared today than we were prior to the fire. As an example, a new Red Cross evacuation center has been identified and, if ever needed, will be opened and run by Red Cross staff. The new location being considered is Santa Fe Middle School on Duarte Road, which can better accommodate evacuees from Monrovia, Arcadia and Duarte.

MFD Receives \$7,500 Heritage Grant

Given the tight economic conditions, every little bit helps and the Monrovia Fire Department was glad to accept a \$7,500 check from Fireman's Fund and William Payne of United Agencies Insurance. This was a heritage grant from Mr. Joseph Gieson and Mr. William Payne of United Agencies along with Ms. Kelly Hill of Fireman's Fund Insurance.

A check presentation ceremony was held at Fire Station 101 with Mayor Maryann Lutz, Councilman Tom Adams, Councilwoman Becky Shevlin and City Manager Scott Ochoa in attendance.

The funds were used to purchase replacement air rescue bags carried on Truck 101. This has turned into a

very welcome venture as the department has received two consecutive awards totaling close to \$40,000. We are sincerely appreciative of these gifts and the continued support of our fire department.

MFD Receives \$230,000 Fire Safe Council Grant

The threat of a brush fire continues to be our number one target hazard and aggressive actions have been taken over the years to address this threat. An aggressive brush abatement policy, coupled with restrictive codes and ordinances and a robust

operational plan have been put in play, but the reality is that more still needs to be done, particularly in the area of hazards fuels reduction and buffer zone creation. These are a critical component of the city's comprehensive Community Wildfire Protection Plan (CWPP). To that end, the Monrovia Fire Department has been identified as a recipient of a \$230,000 grant from the California Fire Safe Council to remove fuels and hazardous trees within the Very High Fire Hazard Zone (VHFHZ).

The intent of the grant funds, once awarded, is to remove palm trees, eu-

calyptus trees, and overgrown shrubbery and to create buffer zones in strategically identified areas within the hillside. These actions will take place on both public and private lands, as many residents have asked for assistance in tree removal and the like.

Our thanks go out to Cathy Brooke of the Fire Safe Council for her continued support of our community and to the incredible partnership that the Fire Department has with the private residents, receiving 100% compliance of the brush inspection program each and every year!

MONTEREY PARK

Population: 64,874

Area: 7.70 sq.mi.

Assessed Value:
\$5,134,242,215

Emergency Preparedness

The Monterey Park Fire Department facilitated four days of basic ICS and Web EOC training for department heads and essential employees of the city in preparation for a major disaster. The class was made possible by Firefighter Jon Gin and Captain Rick Burroughs. All those who participated were pleased with the content of the class.

The city also received approval from FEMA for an update on the Local Hazard Mitigation Plan. Thanks to the hard work and leadership of Captain Shannon Files and assistance by Engineer Matt Hallock, the plan was returned with formal approval and without any corrections required.

Captain Shannon Files and Battalion Chief Jim Birrell attended the National Fire Academy earlier this month for two weeks and participated in Command and Control of Man-

made and Natural Disasters. The information received will help the department and the city develop clearer objectives and strategies to mitigate potential hazards.



From left to right, Captain Shannon Files and Battalion Chief Jim Birrell at the National Fallen Firefighter's Memorial located at the National Emergency Training Center (NETC) in Emmitsburg, Maryland.

Operations

Monterey Park Fire has been busy working to complete several critical operational projects and equipment purchases this quarter. The new storage building located at Station 63



is near completion. This facility will house three reserve apparatus and station supplies.

The department has also purchased a new command vehicle for Battalion 6. Battalion Chief Mark Khail and Engineer Ryan Weddle were responsible for "specing" the new vehicle and delivered a quality product.

Major Incidents

During the past quarter, the Monterey Park Fire Department had several notable incidents. Though we have experienced our normal Fire, Hazmat, EMS, and rescue related responses, there have been several significant incidents to report:

- Hazmat response to Children's Court,
- USAR response with a truck into a residence,

- Assisted LA County on a second alarm fire,
- Structure fire at a strip mall, and
- Strike Team deployment.



Community Outreach

Monterey Park Fire Department is working hand in hand with the community to save lives through a campaign to implement public access to automatic defibrillators.

Since 2005, Chief Orchard has advocated the importance of a Public Access Defibrillation Program in the community. Chief Orchard's vision has become a reality through the assistance of the Monterey Park Woman's Club. The Woman's Club launched a fundraising campaign and AED's have been placed in City Hall, the Library, Langley Senior Citizen Center, and at community events.

Safe Kids

International Walk to School Month occurs in October and raises community and global awareness about children's environmental safety and promotes healthy behaviors. Organizers highlight important local issues including unsafe intersections,

streets that lack safe sidewalks, and dangerous areas where more than one pedestrian has either been hit or almost injured by a car.

The Monterey Park Fire Department hosts this event each year and is successful due to the efforts of Engineer Chris Thompson. This year's Safe Kids walk drew more than 150 elementary school children and was a huge success.



Pictured above: Engineer Chris Thompson facilitating "Safe Kids Walk to School."

MONTEBELLO

Population: 65,667

Area: 8.3 sq.mi.

Assessed Value:
\$4,404,623,893

Recruit Training Academy

This year's academy, Recruit Class #5, commenced on August 10 with six members for an arduous nine-week Recruit Training Academy. The training was conducted by members

of the Montebello Fire Department Training Division and included nearly 480 hours of didactic and manipulative training involving fire suppression, rescue, emergency medical services, hazardous materials, auto extrication, and other essential fire department services. This training was conducted primarily at the newly developed Fire Department Training Props located at the

Montebello City Corporate Yards. Montebello Recruits were also



fortunate to receive “Live Fire” training hosted by the Los Angeles City Fire Department at their training facility in Sylmar.

On October 8, Recruit Class #5 graduated five new Firefighter / Paramedics that were successful in completing the Recruit Academy. The Graduation and Pinning Ceremony took place at the Montebello Quiet Cannon. In the photo above, from left to right, Fire Chief Jim Duncan with

Probationary Firefighter/Paramedics Jason McMullen, Drew DiPaola, Peter Heck, Michael Age, and Jacob “Jake” Gebhardt.

Retirement

Heartfelt thanks and abundant good wishes were expressed to Captain Dean Thomas as he brought his 38 year career to a close. Dean served in many capacities as he moved through his career. He will

happily begin his retirement Oct. 16.

Promotions

Congratulations to John Breckshot and Henry Aguilar, Jr. on their promotion to Captain. John and Henry step in to fill the vacancies created by Thomas’ retirement and Collinge’s move to Battalion Chief. Aguilar and Breckshot will serve as suppression Captains on the “A” shift at Station 55 and Station 56.

PASADENA

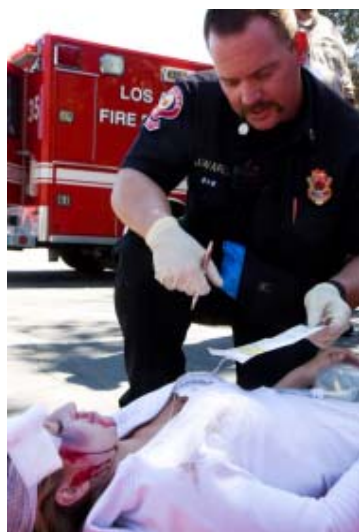
Population: 150,185

Area: 23.0 sq.mi.

Assessed Value:
\$20,100,796,317

MCI Exercise

Pasadena Fire hosted an MCI exercise in conjunction with Pasadena Police, Los Angeles County and City Fire, County Emergency Medical Services Agency (EMS), South Pasadena Fire, Culver City Fire, San Marino Fire, Santa Fe Springs Fire, Monterey Park Fire, Los Angeles County Sheriffs, and numerous private ambulance companies. The drill took place at The Art Center and involved an active shooter scenario.



PERT Training

Below, the crew at Station 32 teaches Pasadena Emergency Response Training (PERT) to Kaiser Permanente employees.



Noteworthy Incidents

Pasadena Fire units were dispatched to a reported traffic collision on the eastbound 210 Freeway at Lake. Upon arrival, engine 731 found several vehicles involved with four persons trapped and needing extrication. Truck 31 arrived, assumed rescue group and started to remove the trapped patients. Engines 34 and 733 were assigned to suppression and established protection hose lines in case of fire. RA31 arrived and was assigned to treatment. Battalion 3 arrived on scene and established command as Freeway IC, and Chief Costa arrived on scene and was assigned to handle the medical side of the incident as medical group supervisor. Additional units were requested to assist with the six patients along with a helicopter from Los Angeles County to assist with transport.

EMS Update

The Pasadena Fire Department will be instituting a new program in the near future called the “Vial of Life.” Vial of Life is a program that was started a number of years ago by the American Heart Association and has had great success. As a result, the Pasadena Fire Department has elected to adopt the program for its citizens. The program entails handing out a magnet, vial, and medical reference sheet to all citizens at no cost.

The user puts the issued magnet on the refrigerator and this alerts Fire personnel when responding to an emergency that there is a vial with a medical reference sheet inside. The reference sheet will have all pertinent information such as: medical history, medications, allergies, DNR, PMD, relevant phone numbers and insurance information. This information not only benefits the user by keeping all medical history organized, but also helps prehospital personnel make treatment and transport decisions in the event of a critical emergency when patients are unable to provide this information.

This program will also be valuable to ER personnel, allowing a complete and thorough reference of all the patient's medical conditions and insurance information for administrators. We, as a department, feel that this program will increase the quality of our patient care and continuation of care at the hospital for our citizens.

Station Fire



Photo by Jamie Nicholson

Station Happenings

Under the direction of Chief Dandridge, the apparatus and equipment section in Pasadena has been busy finalizing the training for the Water Tender and two new pumpers. A new ladder truck is in process and should be delivered in February 2010. Many new types of equipment have been researched and purchased to better serve the citizens of Pasadena while improving firefighter safety. They will be installed as soon as training is conducted.

Stations 38 and 39 will be receiving their new pumpers in the next month. The new apparatus will incorporate compressed air foam systems along with enclosed cabs and improved turning radius to better serve the brush areas of Pasadena and provide for firefighter safety.

The Pasadena Fire Department Training Division has entered this quarter looking forward to an exciting and productive remainder of 2009. We will be conducting two new training programs. Pasadena Fire is adopting an Emergency Vehicle Operators Course and will be hosting a Train-the-Trainer class on October 27 & 28. During this class, selected members of the Pasadena Fire Department will be trained in Emergency Vehicle Defensive Driving techniques. This course is designed to teach the instructional methodology to potential and existing instructors needed to deliver the Emergency Vehicle Operators Course. These instructors will then be teaching our personnel. This course will cover the following areas:

1. Identifying the problems in emergency vehicle operations,
2. Motivating the emergency vehicle operator to perform professionally,
3. Legal aspects of emergency vehicle operations,
4. Physical forces acting upon the vehicle,
5. Performing vehicle inspection and maintenance,

6. Legal and regulatory requirements of SOPs,
7. Emergency vehicle Safe Operating Practices, and
8. The Emergency Vehicle Operations "hands-on" driving course.

We are adopting this program in an effort to increase driver safety awareness and to reduce vehicle accidents and the deaths and injuries of citizens and public safety personnel that can be a result of these accidents.

The second program that the Training Division will be conducting is a Fire Engineer Academy. This is a five-day, intensive academy that is designed to develop and enhance the skills of future Fire Engineers. It will cover the following:

1. Emergency Vehicle Operations Course (EVOC),
2. Fire Pump Theory, Construction and Operations,
3. Fire Ground Hydraulics and Calculations,
4. Aerial Physics and Operations, and
5. Vehicle Inspection, Maintenance and Documentation.

This Academy will include classroom and manipulative training. The Manipulative Evolutions will include the following:

1. Pumping Evolutions
2. Standpipe Evolutions
3. Relay Pumping
4. Drafting Operations
5. Aerial Operations
6. Rodeo and Street Driving

The graduates will receive a Completion Certificate in E.V.O.C. and FSTEP – Basic Pump Operations. Pasadena Fire will be sending approximately 20 prospective Relief Drivers and Fire Engineers through this Academy. Upon completion, the graduates will be well on their way to completing their Relief Driver Task books.

These two training programs are in addition to the ongoing Probation-

ary Fire Fighter Examinations and In-service training.

We are also moving forward with our Truck Company training by improving the Roof Prop site at the CD

Center. Within the next few weeks, we hope to have our storage container moved to the training site and work can begin to build storage racks for wood, tools etc. Also, our first eleva-

tor prop has been completed and is ready to be delivered. It is an actual door in a frame that will allow for practice picking.

SAN GABRIEL

Population: 42,829

Area: 4.10 sq.mi.

Assessed Value:
\$3,558,698,316



The San Gabriel Fire Department has welcomed two new employees to its staff. Firefighter/Paramedic Greg Fierro and Firefighter/ Paramedic Aaron Terry (pictured above) began their careers in September at Station 51. Previously, both were Auxiliary Firefighters with our department and have successfully matriculated themselves into a full-time position by completing paramedic training and the rigors of our testing process. It is particularly satisfying for our own Battalion Chief Mike Terry (Aaron's dad) to watch his son become a firefighter and carry on the legacy of his family. We are very fortunate to have attracted such high quality individuals to our organization and look forward to their continued success.

We are conducting a closed recruitment for the position of Fire Engineer this month, which has led to

very intense training and preparation by the seven who have completed the application process, as demonstrated by the photo below.



The written and practical exam are scheduled for the end of October, with interviews soon afterward. Although there are currently no vacancies, the list that will be established may indeed yield several appointments.

With the recent catastrophic events in Samoa, disaster training has emerged as a priority with the city of San Gabriel and its respective entities. Bryan Frieders, the newly appointed City Emergency Manager, has been tasked with the development of a new and improved disaster plan in concert with the school districts and city business leaders. Advice and assistance from neighboring agencies – namely Pasadena, San Marino and Alhambra – has made the effort much less painful than previously anticipated. It has also been very helpful having an Area C Disaster Coordinator to walk us through the steps of compliance!

Richard Beckman (Strike Team Leader) and Derrick Doehler (Fireline EMT) were assigned to the Station Fire for several days as single resources. The San Gabriel Fire Department is committed to providing assistance to our partners in the state by providing these valuable resources.

Clearly, the event was sentinel to say the least, but both members expressed pride in participating as part of the team. Oh yes, and they appreciated the compensation as well!

The San Gabriel Fire Department has taken delivery of the new Sperian SCBA's as part of a county-wide grant. The new breathing apparatus include larger capacity bottles and technologically advanced masks. Implementation of the new SCBA's is planned for November 1, after the completion of in-service training.



The Chief Officer classes have concluded! As of October 15, all of the Chief Officer courses have been taught at our department. The project began in late 2008 and concluded this week with Management 2E. We were incredibly fortunate to have members from all over the state attend, including firefighters from Bakersfield, Fresno, Milpitas, San Jose, San Diego, and several members from Area C agencies.

I want to personally thank all of you who attended any/all of the courses and made this project a success. We intend to offer the Company Officer classes throughout 2010. If you are interested, please contact me via email at bfrieders@sgfd.org so I can send you the schedule.



SAN MARINO

Population: 13,393

Area: 3.75 sq.mi.

Assessed Value:
\$3,982,326,248

The San Marino Fire Department has been completing final preparations for a city-wide disaster drill which will occur on November 17. The drill will include fire, police, public works, city

staff, library, school district, and the Huntington Library staff. The final preparations have included briefings, classroom and hands-on training, and EOC refinements in anticipation of a successful learning experience.

From an equipment perspective, we have accomplished fitting and supplying all personnel with Wildland boots and are constantly and continually performing equipment updates and changes to enhance our two new frontline units. We anticipate the next large equipment project to be the fleet

transition of our SCBAs.

From a more personal perspective, the San Marino Fire Department is proud to announce that Firefighter/Paramedic Dave Tannehill is the latest recipient of the Firefighter of the Year Award sponsored by the City Chamber of Commerce.

In addition, we are proud to announce that new Firefighter/Paramedic Rob O'Neill took his Oath of Office and was sworn in at the City Council meeting held on October 14.

SIERRA MADRE

Population: 11,083

Area: 3.0 sq.mi.

Assessed Value:
\$1,548,466,036

The Sierra Madre City Council approved the bids for a new engine and 3000-gallon Water Tender. In addition, a new mini-mod paramedic rescue and a 4X4 type 6 CAFS patrol truck will be in service by January 1.

We just graduated a second

academy class, bringing our 24-hour manning to nine.

Sierra Madre CERT is well underway with the first class completing in November and the next class starting in January.

Sierra Madre personnel re-



House fire on Laurel.

sponded to the Station Fire with the OES and provided an Agency Rep for the incident. We continue to monitor the hillsides above Sierra Madre for possible mud from the Santa Anita fire in 2008.



T/C with major extrication.

SOUTH PASADENA

Population: 25,832

Area: 3.44 sq.mi.

Assessed Value:
\$3,115,464,703

September 20 was a big day – we celebrated our annual open house, which included helicopter landings, rescue demonstrations, staged vehicle fires and, topping off the event, a car show with over 500 vehicles participating. We would like to give a BIG

thanks to Alhambra and Pasadena Fire Departments for participating in our rescue demonstrations and static displays.

On October 5, the South Pasadena Fire Department put into service our new rescue ambulance. The 2009 Road Rescue was purchased via



a FEMA Assistance to Firefighters Grant and replaces our 2001 ambulance. The new RA allows better configuration and storage of equipment and utmost high quality of service to the residents of South Pasadena.

We are continuing to train and test our four probationary Firefighter/Paramedics.



*Don't
Forget!
Nov. 1*

VERDUGO FIRE COMMUNICATIONS CENTER

- Come one, come all! Verdugo Fire Communications Center was formed 30 years ago and we're having a 30th anniversary celebration on Oct. 28, 1 - 4 p.m. in the second floor Community Room of Station 21. Refreshments will be provided and tours of the Center will be available for anyone interested.
- A new tri-city agreement for oversight of Verdugo was adopted by the Burbank, Glendale and Pasadena City Councils. In addition to the Task Force, there are now an Operations Committee, Technical Committee, Finance Committee, and Executive Committee with members from all three cities.
- The SICK2 incident type code is being used for any patient under 60 years of age with a new onset of cough and a fever of more than 100°F, or for any patient a health care provider believes is likely infected. A revised operational memo related to H1N1 will be distributed soon.
- Due to some radio infrastructure upgrades, Verdugo System radio



- communications occurred on VF Access recently for a full day. It took some getting used to dispatching mostly by data, but operations ran smoothly throughout. Field personnel used radio discipline very effectively, with few exceptions. Verdugo plans to hold a similar VF Access drill with A, B and C platoons at least annually in the future.
- The local repeater for the RED11 radio channel has been returned to South Pasadena's Bilike Water Tank. It had been placed at Garvey Reservoir in Monterey Park for an interim period until trunking coverage issues had been resolved through reprogramming Monterey Park Fire radios to affiliate to the Montebello cell of the ICIS system. The return of this repeater will help with Emergency Mode communications for both South Pasadena and San Marino as part of the original channel plan.
 - The Fiscal Year 2008-9 Verdugo

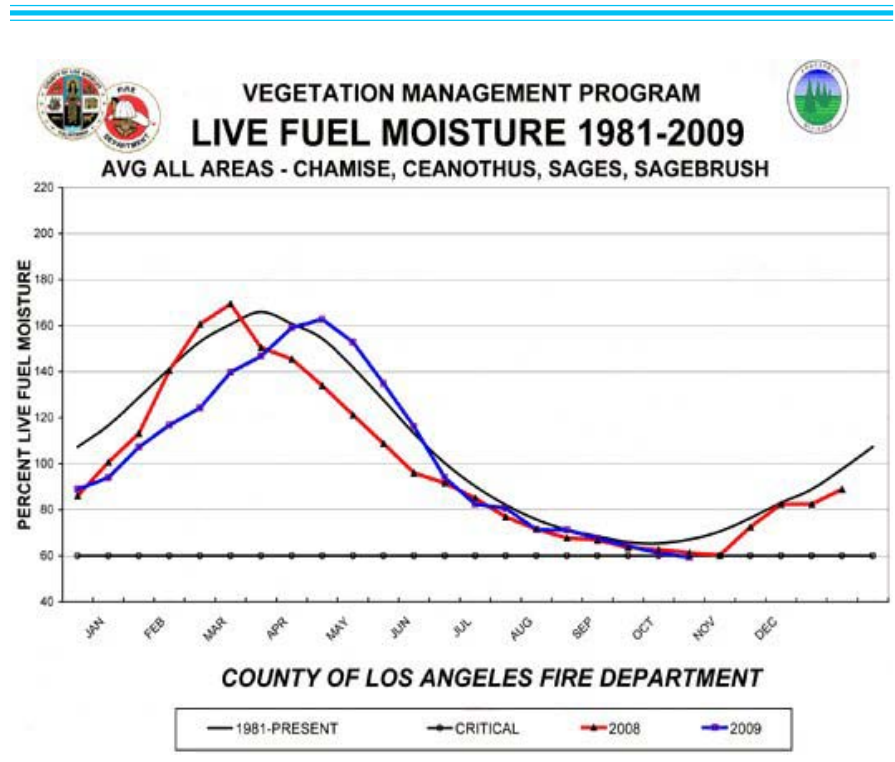
Annual Report was published in early September and may be downloaded at <http://www.unified-response.org/newsletter.asp>.

- A warm welcome to Fire Communications Operator Stephen Pierson, who started work September 1, bringing staffing up to 12 Fire Communications Operators.



Verdugo's 30th Anniversary Celebration will be Oct. 28!

All are welcome from 1 to 4 p.m., 2nd floor of Station 21, 421 Oak St., Glendale



UNIFIED RESPONSE

Editor: Harold Scoggins

Editorial Staff: Lenia Scanlon, Mike Matlock, Janet Scollard

Fire Chiefs: James Duncan, Chris Donovan, Dennis Downs, Steve Heydorff, Ray Krakowski, Cathleen Orchard, Joe Nestor, John Penido, Harold Scoggins, Bruce Stedman, Tony Trabbie, Jerry Wallace

Contributors(In addition to the Fire Chiefs mentioned above): David Haney, Robert Doyle, Greg Godfrey, Ed Ackerman, Vince Rifino, Rick Mayhew, James Birrell, Rich Snyder, Bryan Frieders, Rudy Pock, Richard Beckman, Marty Johnson, Ron Bell, Lenia Scanlon, Shari Miller, Lisa Derderian, Don Wise, Jerry Jacobs, Diana Albelo, Mylene Tam, Vanessa Palangio

NUMBER OF INCIDENTS: Summer 2009 vs. Summer 2008

July - September 2009

CATEGORY	Verdugo		Alhambra		Arcadia		Burbank		Glendale		Monrovia		Montebello	
FIRE	2,553	15.3%	152	13.2%	185	17.9%	331	14.9%	389	10.1%	127	15.4%	197	15.6%
MEDICAL	13,035	78.0%	932	80.7%	787	76.1%	1,772	79.6%	3,184	82.8%	627	75.9%	985	78.1%
SERVICE	731	4.4%	65	5.6%	49	4.7%	83	3.7%	153	4.0%	52	6.3%	50	4.0%
OTHER	16	0.1%	2	0.2%	0	0.0%	0	0.0%	4	0.1%	0	0.0%	0	0.0%
OOV*	369	2.2%	4	0.3%	13	1.3%	41	1.8%	115	3.0%	20	2.4%	29	2.3%
TOTAL	16,704		1,155		1,034		2,227		3,845		826		1,261	

CATEGORY	Monterey Park		Pasadena		San Gabriel		San Marino		Sierra Madre		South Pasadena	
FIRE	112	12.9%	704	18.5%	66	13.5%	34	15.2%	40	17.5%	72	18.1%
MEDICAL	691	79.5%	2,910	76.4%	393	80.4%	137	61.2%	162	71.1%	285	71.6%
SERVICE	39	4.5%	141	3.7%	18	3.7%	11	4.9%	21	9.2%	39	9.8%
OTHER	0	0.0%	8	0.2%	1	0.2%	0	0.0%	0	0.0%	0	0.0%
OOV*	27	3.1%	44	1.2%	11	2.2%	42	18.8%	5	2.2%	2	0.5%
TOTAL	869		3,807		489		224		228		398	

July - September 2008

CATEGORY	Verdugo		Alhambra		Arcadia		Burbank		Glendale		Monrovia	
FIRE	2,278	14.7%	170	13.8%	217	20.3%	339	15.2%	373	9.7%	101	13.9%
MEDICAL	12,042	77.7%	975	79.1%	786	73.7%	1,723	77.2%	3,141	81.9%	551	76.0%
SERVICE	794	5.1%	86	7.0%	54	5.1%	120	5.4%	165	4.3%	59	8.1%
OTHER	20	0.1%	1	0.1%	1	0.1%	1	0.0%	3	0.1%	0	0.0%
OOV*	358	2.3%	1	0.1%	9	0.8%	48	2.2%	155	4.0%	14	1.9%
TOTAL	15,492		1,233		1,067		2,231		3,837		725	

CATEGORY	Monterey Park		Pasadena		San Gabriel		San Marino		Sierra Madre		South Pasadena	
FIRE	89	10.2%	683	17.5%	49	10.3%	44	18.4%	24	11.4%	50	13.2%
MEDICAL	694	79.8%	2,984	76.6%	385	81.1%	155	64.9%	162	76.8%	305	80.5%
SERVICE	45	5.2%	170	4.4%	28	5.9%	18	7.5%	24	11.4%	22	5.8%
OTHER	0	0.0%	13	0.3%	0	0.0%	1	0.4%	0	0.0%	0	0.0%
OOV*	42	4.8%	47	1.2%	13	2.7%	21	8.8%	1	0.5%	2	0.5%
TOTAL	870		3,897		475		239		211		379	

*OOV = Responses outside the 12 Verdugo cities to such locations as Los Angeles City and Los Angeles County.

RESPONSE TIME ANALYSIS: Summer 2009

Agency	Av. Dispatch to Enroute (min:sec)	Av. Enroute to Onscene (min:sec)	Av. Dispatch to Onscene (min:sec)	Percent 5 Min. or Less	Total Incidents
ALH	01:01	03:19	04:20	72.5%	1,155
ARC	01:04	03:08	04:12	73.1%	1,034
BRK	00:58	03:04	04:02	80.3%	2,227
GLN	01:00	03:06	04:06	78.2%	3,845
MPK	01:15	03:39	04:54	58.2%	869
MRV	01:01	03:12	04:13	70.6%	826
MTB	01:07	04:02	05:09	51.1%	1,261
PAS	00:59	03:06	04:05	76.2%	3,807
SGB	00:58	03:21	04:19	69.9%	489
SMD	01:19	03:09	04:28	67.7%	228
SNM	00:55	03:04	03:59	76.4%	224
SPS	01:07	03:02	04:09	76.0%	398

Dispatch to Enroute: From dispatch to leaving the station (all personnel suited up and belted in). Also known as turnout time, the NFPA recommends 60 seconds for this phase of the response.

Enroute & Onscene Times: These come solely from field personnel pressing buttons on the mobile computer terminal; announcing a unit's status over the radio does not record the time of the status change where it would be picked up for statistical analysis.

Percent 5 Min. or Less: The goal is for the entire response, from dispatch to arriving onscene, to be 5 minutes or less as often as possible. Travel time may vary due to many factors such as the city's geographical layout, the time of day or night, traffic density, and road conditions. Area served by each fire station is also a factor – average in Area C is 3.15 square miles per station, but the range is from 1.9 to 6.9 sq.mi.

UNITS DISPATCHED BY VERDUGO: Summer 2009, 2008 and 2007

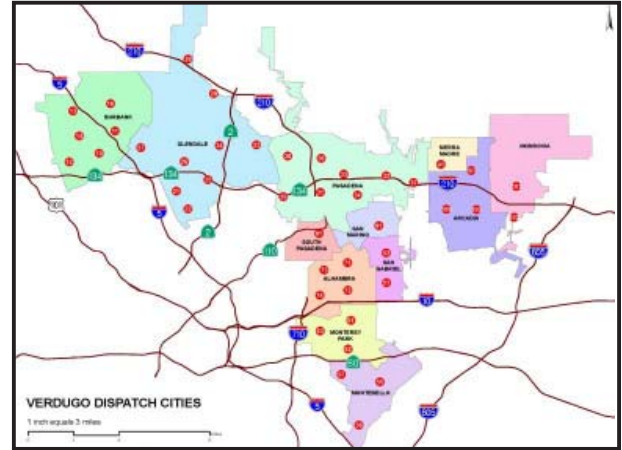
Agency	Unit	Jul-Sept. 2009	Jul-Sept. 2008	Jul-Sept. 2007
ALH	E71	397	467	421
	E72	351	365	362
	E73	230	234	261
	E74	330	299	311
	RA71	493	620	583
	RA74	505	457	397
	T71	128	194	170
	USR71	2	2	n/a
ARC	E105	404	431	378
	E106	534	531	508
	E107	201	194	236
	RA105	387	409	381
	RA106	442	432	443
	T105	134	160	162
	AU106	1	0	1
USR106	1	0	1	
BRK	E11	671	628	700
	E12	347	345	369
	E13	398	371	433
	E14	267	319	338
	E15	468	482	501
	E16	196	203	203
	E18	22	25	44
	HM12	10	8	6
	RA11	683	618	731
	RA13	527	547	584
	RA15	711	704	673
	T11	174	194	206
	T12	120	124	130
	WT16	2	0	2
	GLN	AU28	4	5
E21	815	826	816	
	E22	591	591	585
	E23	86	74	75
	E24	232	223	259
	E25	698	715	776
	E26	671	673	636
	E27	574	539	562
	E28	192	175	157
	E29	214	249	248
	HM24	12	9	9
	RA21	861	857	842
	RA22	601	606	565
	RA25	816	812	813
	RA26	895	870	849
	RA29	354	349	353
	T21	264	286	245
	T26	229	217	228
	T29	69	67	74
	USR29	4	5	1
	WT21	4	1	3
	WT27	3	0	2

Agency	Unit	Jul-Sept. 2009	Jul-Sept. 2008	Jul-Sept. 2007
MPK	E61	405	425	446
	E62	371	290	313
	E63	257	249	297
	RA61	396	432	446
	RA62	372	350	340
	T61	128	141	142
	MRV	E101	569	476
E102		366	352	389
SQ101		443	386	374
T101		127	89	96
WT101	2	2	2	
MTB	AU55	2	(Montebello joined the Verdugo System in Feb. 2009)	
	BR55	8		
	BR56	12		
	E55	538		
	E56	316		
	E57	509		
	T55	258		
PAS	E31	846	916	901
	E32	482	428	479
	E33	739	811	822
	E34	517	531	557
	E36	799	777	830
	E37	334	347	375
	E38	175	176	174
	E39	137	173	171
	RA31	695	726	735
	RA32	546	536	562
	RA33	732	753	758
RA34	488	531	543	
RA36	737	740	747	
T31	343	316	311	
T32	185	209	177	
USR32	5	4	3	
SGB	E51	276	282	321
	E52	277	243	268
	RA51	371	362	383
	USR51	2	0	1
SMD	E41	83	53	68
	RA41	213	214	209
	WT41	0	0	0
SNM	E91	195	242	240
	RA91	243	236	237
SPS	AU81	61	69	47
	E81	420	399	383
	RA81	297	310	256

- Total *unit responses* for an agency will be much higher than the number of *incidents* they responded on because two or more units respond on most types of incidents.
- Total *completed responses* for each unit will be somewhat lower if the unit was occasionally cancelled enroute to an incident.

OUT OF JURISDICTION RESPONSES: Summer 2009 vs. Summer 2008

The following tables show the number of out of jurisdiction responses for each fire department in July through September 2009. This includes only those incidents that were dispatched by Verdugo Fire Communications Center. The leftmost column shows which agency responded; columns to the right show where that agency responded and how many times they responded to that jurisdiction during the year. "XBB" refers to locations outside the normal Verdugo System/Los Angeles response region. "XAA" includes units such as private ambulances, private company fire engines, airport crash-related vehicles, and helicopters.



Summer 2009

Responding Agencies	City Where Incident Occurred															Subtotals
	Jul.-Sep.09	ALH	ARC	BRK	GLN	MRV	MPK	MTB	PAS	SGB	SNM	SMD	SPS	LAC	LFD	
ALH	X			1	1	41	3	13	50	9		15	2		2	137
ARC	1	X				45	1	16	1	2	3		12		1	82
BRK		1	X	53		4		3				1	7	23	11	103
GLN		1	63	X	1	6		13	1		1		19	88	8	201
MRV		69			X	1					2		18		2	92
MPK	59			1		X	84		22				23		4	193
MTB		1		1		29	X	1	3			1	16		13	65
PAS	4	18	2	17	3	2		X	5	8	3	20	30	11	3	126
SGB	31	1		1		10	3	1	X	8			9		2	66
SNM	12	3				2		19	30	X		19	41		1	127
SMD		1							1		X		4		1	7
SPS	5			1		5		40	1	11		X	1	1		65
LAC		16		13	9	12	8	13	9	6	1		X			87
LFD			4	12		1		3				4		X		24
XAA	1	29	23	1	631	4	1,029	3	1		2		12		4	1,740
Subtotals	113	140	92	101	690	118	1,127	125	124	44	12	60	194	123	52	3,115

Summer 2008

Responding Agencies	City Where Incident Occurred															Subtotals
	Jul.-Sep.08	ALH	ARC	BRK	GLN	MRV	MPK	PAS	SGB	SNM	SMD	SPS	LAC	LFD	XBB	
ALH	X			1	1	49	9	44	6			26		1		137
ARC	1	X	1			39		19	2	2	2		9			75
BRK	2	2	X	57				8					5	25	18	117
GLN	1	2	79	X	2			9				1	26	120	9	249
MRV		73			X						2		10		4	89
MPK	76					X	1	15				3	19		23	137
PAS	3	27	1	15	2	4	X	3	6	1	17	30	10	7		126
SGB	33	1	1		1	3		X	5				10		3	57
SNM	8	2		1				39	19	X		25	20		1	115
SMD								2			X		2			4
SPS	7	2		2	2	1	66		13			X		2		95
LAC		16		10	5	17	13	4	2	1			X			68
LFD			3	14			3					3	1	X		24
XAA		30	28	3	554	19	4		1				1		X	640
Subtotals	131	155	113	103	606	93	173	87	35	6	75	133	158	65		1,933